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TO:	OIPE Mail Stop Amendment P.O. Box 1450 Alexandria, VA 22313-1450	FROM:	D. Kent Stier/Merri D. Cruz
		OUR REF:	60027.0190USU1/BS 030078
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Total pages, including cover letter: 11

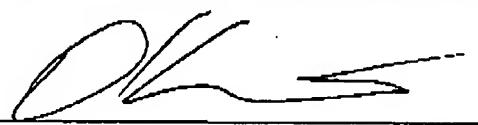
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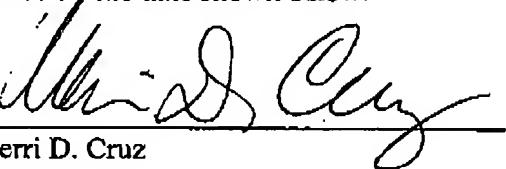
Title of Document Transmitted: Amendment

Applicant: Dirk Palenik et al.  
Serial No.: 10/603,949  
Filed: June 25, 2003

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\_\_\_\_\_  
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April 16, 2007  
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S/N: 10/603,949

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Dirk Palenik et al. Examiner: Yolanda L. Wilson  
Serial No.: 10/603,949 Group Art Unit: 2113  
Filed: June 25, 2003 Docket No.: 60027.0190USU1/BS 030078  
Title: Methods and Devices for Communications Device Troubleshooting

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**CERTIFICATE UNDER 37 CFR 1.8(b):**

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on April 16, 2007.

By \_\_\_\_\_  
Name: Merri D. Cruz

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**AMENDMENT**

Applicants respectfully request entry of the following amendment and remarks contained herein in response to the Office Action mailed April 5, 2007. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment sections of this paper.